

Haileybury Turnford

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3rd November 2020

Dear Parent/Carer

Parent Survey – October 2020

Thank you very much for completing our Parent Survey before the half-term break. We received 175 responses to our survey, and the results are summarised below.

Question	Strongly Agree or Agree
My child is happy at Haileybury Turnford.	91%
The school makes sure students are well behaved.	90%
My child has been bullied and the school dealt with the bullying incident quickly and effectively.	75%
The school makes me aware of what my child will learn during the year.	78%
The school has high expectations of my child.	85%
Does your child have special educational needs and/or disabilities?	11%
If yes, how strongly do you agree with this statement "My child has SEND, and the school gives them the support they need to succeed".	100%
My child does well at this school.	93%
There is a good range of subjects available to my child at this school.	98%
The school supports my child's wider personal development.	87%
I would recommend this school to another parent.	88%
The school has kept me well informed throughout the COVID-19 pandemic.	98%
The school has made appropriate adjustments to how it operates and supports students since the start of term.	95%

We are pleased with the results from our families, which indicates confidence about the work with your children.

Additional comments made included:

"I would like to thank all the staff at school and wish them well during this difficult time."

"I am very happy with this school, especially with the way they deal and inform parents of any issues. Highly recommended by a very happy parent."

"Really pleased with the way the school has dealt with putting measures in place for COVID and my children feel safe and are happy to be at school."

You said ... We did

78% of responses said the school makes me aware of what my child will learn during the year.

We have updated the Curriculum section of the school website to provide more Curriculum information for parents. The link to what your child will be learning in each curriculum area during their time at Haileybury Turnford can be found here: <https://haileyburyturnford.com/curriculum/>. Key Stage 3 standards can also be viewed here for each subject: <https://haileyburyturnford.com/expected-standards-ks3/>. In addition, do look at Class Charts with your child, which will show all homework tasks set throughout the academic year for all year groups. Do contact us if you need login details again.



Haileybury Turnford, Mill Lane, Cheshunt, EN8 0JU 01992 308333 enquiries@haileyburyturnford.com
Principal: Robin Newman MSc MBA

Haileybury Turnford is a trading name of Haileybury Academy Trust, a charitable company limited by guarantee registered in England and Wales with registered number 09659808.

Registered office: Haileybury Academy Trust, London Road, Hertford Heath, Hertford, Hertfordshire, SG13 7NU

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75% of responses said my child has been bullied and the school dealt with the bullying incident quickly and effectively.

This response rate was from 57 parents. All other parents stated that their child had not been bullied. There are various approaches we take following a bullying incident depending on the specific circumstances. The most crucial aspect of our work here is to work with you and your child closely to provide you with the confidence and support that effective action has been taken. I would always ask you to contact the appropriate Year Achievement Coordinator and/or senior member of staff should you wish to discuss and understand any particular approach taken following an incident.

There were a number of very positive general comments made similar to those shown above. Thank you for taking the time to leave this feedback. Where issues or questions were raised at the end of the survey, there were no particular themes that emerged across respondents. If there are specific issues or concerns any parent has about provision for your child, please do not hesitate to contact the relevant member of staff, or me directly. All email addresses can be found here: <https://haileyburyturnford.com/contact-us/staff/> and have also been attached to HT News this academic year: <https://haileyburyturnford.com/news-and-events/letters-and-newsletters/>. We will do all we can to help.

Yours faithfully



Robin Newman
Principal



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