

13th February 2026

Dear Parent/Carer

Thank you for taking the time to complete our Parent Survey recently.

A summary of the results can be seen below. We are very pleased with the results from parents, which indicates your confidence in the quality of education we are able to provide at Haileybury Turnford for your child(ren).

	Parent/Carer Survey – January 2026	% Strongly Agree/Agree
1	My child is happy at Haileybury Turnford	95%
2	My child feels safe at Haileybury Turnford	100%
3	Haileybury Turnford makes sure its students are well behaved?	87%
4	Has your child been bullied at Haileybury Turnford?	3%
5	If yes to Question 4, did the school deal with it quickly and effectively?	Yes 100%
6	Does your child have special educational needs and/or disabilities (SEND)?	3%
7	If Yes to Question 6, does the school give your child support for their need, to succeed?	Yes 100%
8	The school communicates well with me about the things I need to know	90%
9	When I have raised concerns with the school they have dealt with them properly	97%
10	When the school makes decisions, it has the child's best interests at heart	97%
11	The school gives my child the right support to enable them to learn well	92%
12	There is a good range of subjects available to my child at Haileybury Turnford	100%
13	My child can take part in clubs and activities at Haileybury Turnford	97%
14	Haileybury Turnford supports my child's wider personal development	90%
15	What aspects of provision at Haileybury Turnford are specific strengths?	See below
16	What aspects of provision at Haileybury Turnford could be improved further?	See below
17	I would recommend Haileybury Turnford to another parent	100%

Thank you for the feedback to Question 15 and 16. Inevitably, there was a wide range of comments in response to each question - we have looked for common themes from the responses received, which are summarised below.

What aspects of provision at Haileybury Turnford are specific strengths (Q15)?

- High-quality teaching, with dedicated, enthusiastic and approachable teachers, and with a wide range of subjects available across the curriculum.
- The pastoral care and support for children is strong, including for physical and mental health, which in turn creates a strong, hardworking, safe and supportive community.
- The range of co-curricular clubs and activities on offer for students.
- Communication between parents and teachers is very good. Parents are able to contact staff directly and receive responses promptly, including when responding to queries or concerns.



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 Principal: Robin Newman MSc MBA NPQEL

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- Positive feedback, rewards and opportunities for those who have achieved, are well behaved or have worked hard.
- Understanding that the students are unique individuals with many different strengths and interests.

What aspects of provision at Haileybury Turnford could be improved further? (Q16)

- More variety, and healthier food options in the Dining Hall, especially at lunchtimes.
- Further information about the breadth of curriculum and the detail about what children are learning.
- Further support with personal development, and additional mental health and/or wellbeing support for students, including more support for children with disabilities.
- Email communication could be more frequent, to communicate when co-curricular clubs are cancelled (PE) at short notice, and response time to emails could be quicker.
- The school buildings need to be updated and modernised, including better indoor sports facilities.
- A wider range of school trips.

You said, we did...

- School meals:** We have an external caterer, Aspens, responsible for the school's food provision. We work closely with them to regularly review menus, prices, and the quality of food offered to students. This will continue, and Aspens will also carry out stakeholder surveys later this academic year to gather more detailed feedback from students and families. Further details about our current provision are on the school website: [HT Canteen Menu](#).
- Curriculum information:** We are committed to sharing our curriculum as fully as possible from Year 7 to Year 13. Full details, including summaries for each subject at Key Stage 3, are available on the school website: [Curriculum Overview](#). Additional information can also be found in student books and folders.
- Pastoral care:** We continue to review and develop the quality and breadth of our pastoral care to ensure it is as inclusive as possible. We also work with external agencies to support the needs of individual students. Parents are encouraged to contact us directly with any concerns so we can provide tailored support.
- Communication:** Many comments highlighted communication as a strength, though some suggested it could be improved. We are committed to communicating clearly, frequently, and in a timely manner using Class Charts, the website, official social media feeds, and email. Families are always encouraged to contact us directly with specific queries so we can respond effectively.
- School facilities:** Our school buildings will be rebuilt in the near future. We are finalising plans with the Department for Education and the contractor, with details expected to be public in late Spring/early Summer. The new facilities will include modern indoor sports amenities – it won't be long now!
- Educational trips and visits:** We continue to expand our range of educational trips while balancing costs for families and the impact on the curriculum, which can create cover lessons when staff are out of school.

Thank you again for your feedback which is really valuable to us. Please do not hesitate to contact them relevant member of staff with specific queries at any time; equally, should you wish to contact me directly, I can be contacted at newmanr@haileyburyturnford.com. We would also welcome contact via the Parental Feedback Form in each edition of HT News.

Yours faithfully



Robin Newman
Principal



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